

March 28, 2008

Bob Ventura
Completely Custom, LLC
376 Dry Bridge Road, Unit D-1
North Kingstown, RI 02852

Dear Bob,

I just received your invoice and am enclosing the final payment.

I can not think of another time that I have included a complimentary note with a payment. Your team was a delight to work with and the final cost was quite reasonable given the countless headaches you helped us avoid with your turnkey installation approach. The work was on time, on budget and given that it was a full home installation relatively unobtrusive. They set expectations carefully, discussed, quantified and made adjustments to accommodate our family needs and wishes and brought the users up to speed quickly on the systems.

I look forward to working with you on future projects and would be pleased to act as a reference.

Thank you,



Jim Lynch